### **Final Rule Stakeholder Call**

### **Topic: Onsite Assessment Process**

#### 1-18-2017

## Noon call (36 participants on the line)

- 1. How many completed onsite survey for the residential were sent to you.
  - **a.** We've entered/are in process of entering 177.
- **2.** Sites that submitted under heightened scrutiny but had not heard one way or the other what happened with that request. Will we hear about that after the onsite assessment?
  - **a.** Yes, we are going to determine out who is due for a response and get them sent out to folks. We don't want to leave this open ended and want to get it set out to folks. My timeline is planned to do it by the 28th of Feb.
- **3.** Are you going to email out Stakeholder Call topics and dates?
  - **a.** Yes. If you're on the listserv, you'll get the list for the next several weeks. We're moving toward a list in the coming weeks so people can plan accordingly.

# Evening Call (6 participants on the line) - Lindsey, Carri, Janelle, Cindy

- 1. The compilation that WSU doing, will that be available to providers?
  - **a.** What level of detail are you looking for in terms of what is sent out to all the providers or do the individual provider? Context?
    - i. No specific level.
      - 1. My answer is yes. The assessment process will build a pool or base of knowledge to help us transition toward compliance in 2019. Part of that will look like the learning collaboratives at the collective level if there are trends identified that we want to address on a wider scale. Individual provider level issues will be handled specific to the provider. We're working on notification letters that those that go through onsite reviews to let them know their compliance status. Yes, the value what we learn needs to be shared and we can learn and build from there. The process isn't and shouldn't be perceived as a punitive one, we're trying to find out where we are now and to create a body of evidence about what is needed within provider systems. What we learn is used to inform us to improve moving forward.
- 2. Will it be shared in an aggregated or dis-aggregated way with families and with persons who may be looking for a particular kind of service for their son or daughter?
  - a. I'm not sure if there's a specific component that speaks to that relative to published information that would help a family choose a provider for their loved one. I don't disagree with the concept but I don't think it's built into the STP at this point. I can tell you that at this point it does ask for aggregate data to measure our level of compliance but is worth considering as we go down the road.

- **3.** Congregate settings, day settings are receiving onsite assessments now? Have you already looked at residential settings?
  - **a.** At this point, if a provider has attested to being not compliant we did not review them. If a residential provider attested they are compliant or any provider requested heightened scrutiny, we completed an onsite assessment.
    - i. Would those include shared living?
      - Shared living is presumed compliant. Some settings are presumed as compliant due to their community inclusion (without walls). This includes limited licenses-unless they attested compliance and/or requested on the first round of onsite assessments.
- **4.** Wouldn't the place to direct families be if they're licensed? Isn't that the criteria to look at?
  - **a.** Licensure is a great evidence of the quality of a provider as well as their level of compliance with their transition to final rule for 2019. Licensure is a standard to deem a provider compliant at this point in time.